

**Classen Holz Kontor GmbH**

## 1. Preventive Measures

In the entrance area it is necessary to establish clean-walking zones, in which sufficiently large and effective floor mats must be laid, which must also be regularly cleaned or exchanged. This prevents a great deal of dirt from being walked into the building and reduces the mechanical wear on the floor.

Chairs with defective or missing chair-gliders, as well as unsuitable castors destroy not only the surface protection but also the floor covering itself and are therefore to be avoided. We urgently recommend fitting suitable chair or furniture gliders (e.g. scratchnomore, [www. http://www.dr-schutz.com/scratchnomore](http://www.dr-schutz.com/scratchnomore)), or alternatively soft chair/furniture castors (Type W according to German norms DIN EN 12528 and 12529).

## 2. Post-installation Cleaning/Daily Cleaning

For the removal of dirt caused by building and installation, as well as to remove daily dirt, dilute the recommended cleaner with water in a ratio of 1:200 and mop the floor with a slightly damp mop, which should be washed in this solution and well wrung out. Loose lying dust and fine dirt can, if necessary, be removed in between with Spraymax – quick and uncomplicated.

### Recommended Cleaner:

-Laminate Cleaner

## 3. Removing stains, heel marks & scratches

Remove greasy stains, heel marks and stubborn dirt with undiluted cleaning product and a scratch-free white pad. Afterwards go over the floor with clear water, using a slightly damp mop, until all the dirt and remains of the cleaning product have been completely wiped up.

### Recommended Cleaner:

– Laminate Cleaner  
– Elatex

## 4. Important Notes

Laminate floors should never be wet or even damp for a longer time because they absorb water and can thereby change shape or become grey. That is why, when doing day-to-day cleaning, always take care to do this either dry (with a mop or vacuum-cleaner) or only slightly damp (i.e. with well wrung-out mops), making sure that no „pools“ are allowed to form. Newly laid floors should only be cleaned dry in the first 1-2 weeks.

The use of steam cleaning machines is not recommended, as they can lead to irreversible damage to the floor. Colouring products (e.g. hair dyes, wound disinfectants) as well as plasticizer migration (e.g. from rubber, carpet underlays) can lead to the irreversible discoloration of the surface. Therefore avoid contact with these products.

But principally our advice for all kinds of floors and sealers is to protect areas with moving chairs with suitable padded mats – in commercial as well as private areas.

Please also pay attention to the Product Information Sheets of the above-mentioned products!

These cleaning and care instructions comprise general recommendations, after consultation with the floor manufacturers, for the maintenance of the floor taking into account the requirements drawn up with regard to a specific building. By handing over these cleaning and care instructions to his/her customer, the floor specialist is complying with the regulations when laying a new floor of DIN norms 18 356 – wood and parquet floors – and 18 365 – working with floor coverings. If you have any further questions about cleaning and care of resilient floors, or are interested in cleaning instructions for other floors, please contact our advice on technical applications, or visit our website under [www.dr-schutz.com](http://www.dr-schutz.com).

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Previous cleaning and care instructions are superseded by the publication of this version and are no longer valid.

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