

for Ceramin Tiles in commercial areas

**Classen Holz Kontor GmbH**

## Preventive Measures

In the entrance area it is necessary to establish clean-walking zones, in which sufficiently large and effective floor mats must be laid, which must also be regularly cleaned or exchanged. This prevents a great deal of dirt from being walked into the building and reduces the mechanical wear on the floor.

Chairs with defective or missing chair-gliders, as well as unsuitable castors destroy not only the surface protection but also the floor covering itself and are therefore to be avoided. We urgently recommend fitting suitable chair or furniture gliders (e.g. scratchnomore, [www. https://www.dr-schutz.com/scratchnomore](https://www.dr-schutz.com/scratchnomore)), or alternatively soft chair/furniture castors (Type W according to German norms DIN EN 12528 and 12529).

In areas of high specific loads, we recommend providing additional suitable protection, e.g. we recommend polycarbonate mats under hand disinfectant dispensers and tyres.

## Post-installation cleaning

To remove dirt and remnants of laying and construction work, the newly laid floor covering must undergo post-installation cleaning before use.

Contamination caused by adhesive on surfaces must be removed as soon as possible using suitable means (e.g. special cleaning cloths such as Niboclean Pro, nail polish remover, methylated spirits) without leaving any residue. Hardened adhesive residues are difficult to remove (mechanically if necessary) or impossible to remove at all.

For this purpose use the recommended cleaner in the respective dilution. In the case of minor dirt caused by construction, reduce the concentration according to the degree of soiling. Spread the cleaning solution onto the floor and, after allowing it to soak in for about 10 minutes, scrub the floor using a type SRP Monodisc machine with the recommended pad (only for smooth floors), or use a scrubbing brush. Take up the dirty solution with a wet-suction vacuum-cleaner (e.g. Dr.Schutz wet-suction vacuum-cleaner PS27) and neutralise the floor with clear water until all remnants of cleaning products have been completely removed.

### Recommended Cleaners:

-PU Cleaner, 1:10

### Recommended pads:

-Scrubbing brush

## Daily Cleaning

Removal of dust: remove loose dirt and dust using a slightly damp mop.

### Manual wet cleaning or by machine

For the removal of sticky stains, dilute the recommended cleaner as specified and clean the floor as follows:

wet cleaning process with a suitable mop (e.g. the Professional Mop System). The concentration can be reduced to 1:400 (25 ml to 10 litres of water) when using a fully automatic cleaning appliance. Areas which have to undergo regular disinfectant cleaning must be treated with a concentrated disinfectant (tested according to the guidelines of List DGHM and VAH).

**Recommended cleaners:**

-PU Cleaner

**Recommended dilution:**

1:200

**Machine Cleaning/interim cleaning**

If sticky stains cannot be removed by manual mopping, we recommend carrying out machine cleaning with the recommended cleaner, diluted with water in a ratio corresponding to the degree of soiling, using a scrubbing/cleaning machine, or monodisc-machine SRP and red superpad in the Cleaner-process (on floors laid without adhesive). This process is also suitable for interim cleaning at regular intervals.

**Recommended cleaners:**

-PU Cleaner

**Recommended dilution:**

1:50-1:100

**Removing stains, heel marks & scratches**

Stubborn stains and rubber heel marks, which cannot be removed during day-to-day maintenance, can be eliminated by using our recommended product with a cloth or scratch-free pad. Subsequently mop the floor with clear water. Remove stains as speedily as possible, as certain kinds of stain migrate into the floor over time and can then only be removed with difficulty or incompletely.

**Recommended Products:**

-PU / Waxnomor Cleaner, concentrated

**Strip-Cleaning**

Strip-cleaning of the floor covering is deemed necessary in order to remove stubborn stains and residues which cannot be removed by day-to-day maintenance cleaning.

Depending on the extent of wear and tear, and the type of maintenance cleaning, strip-cleaning in the area of public buildings can be necessary every 6 – 12 months.

For this purpose mop the floor with Clean & Strip in the recommended dilution and, after allowing it to soak in for the stipulated time, use the recommended tools, appliances and pads to scrub the area.

**Recommended Cleaners:**

-Clean & Strip, diluted 1:5 with water

**Soak-in time**

10 – 15 minutes

**Recommended Pad:**

-Scrubbing brush

**Recommended Appliances:**

-Mono-disc machine SRP

## Neutralisation

Take up the dirty solution completely with an absorbing wide mop, or a water-suction vacuum-cleaner e.g. Dr.Schutz Wet/Dry Vacuum-cleaner PS 27 and subsequently neutralize the floor with clear, if possible warm water, until all residues of dirt and old cleaning products have been completely removed (when the mopping water no longer foams!).

If, subsequent to strip-cleaning, initial care, or renovation with a PU Sealer product is recommended, then this strip-cleaning and the subsequent sealing with the PU Sealer product (PU Sealer/Waxnomor, VIROBAC Sealer, PU Anticolor/Marknomor, PU NEO, PU Sealer+R10/R11 Antislip Add) must be carried out by a specialized company with trained professionals, in accordance with the recommendations for building up resilient floors.

## Renovation

In the course of time, above all in areas of high traffic, the surface finish is diminished or damaged. This leads to more effort needed for cleaning and is detrimental to the floor's appearance. In order to make day-to-day cleaning easier, to protect the floor and refresh its appearance, a timely renovation is necessary.

For this purpose the floor is sealed with PU Sealer /Waxnomor. This long-term sealer is extremely hard-wearing and has excellent resistance against colourless disinfectants and other colourless chemicals. The sealing work must be carried out by trained professionals from a specialist company. More details about how to prepare the subsurface appropriately and professionally, as well as sealing work can be found in our recommendations for resilient floors.

Where protection of the flooring is required in specific object sectors such as doctors' practices, car dealerships, etc. (e.g., to minimise discolorations to the flooring due to the effects of highly coloured substances such as wound disinfectants, hair colorants, plasticizer) or to ensure particularly slip-resistant properties consult our technical application service on this matter before commencing work.

## Important Notes

The maintenance system presented assumes that the floor covering has been laid in a professional way, with tightly closed seam areas. Cleaning measures involving large amounts of water should be avoided as far as possible. Similarly, pools and standing wetness should not be allowed to form on the surface. If necessary the influence of moisture on the seam areas and glued joints of adjoining panels can be minimized by spraying the cleaning solution with a pressure-pump sprayer, applied evenly onto the floor.

Staining products (e.g. Hair dyes, disinfection agents) as well as softeners (e.g. coming from rubber, plastic) might lead to an irreversible discoloration of the surface. Avoid contact.

But principally our advice for all kinds of floors and sealers is to protect areas with moving chairs with suitable padded mats – in commercial as well as private areas.

The use of steam cleaning machines is not recommended, as they can lead to irreversible damage to the floor.

Carpets should not be laid on the sealed surface until after about 7 days hardening.

Furniture and other furnishings should be carefully moved back into the room.

The sealed area should not be mopped wet in the first 3 days afterwards.

Adhesive tapes (e.g. for taping down covers of other manual work) should not be used until the PU Sealer has hardened completely (after 7 days). Use only suitable adhesive tapes (e.g. Dr. Schutz Pro Tape). Unsuitable adhesive tapes or improper use can lead to the sealer becoming peeling off.

Also pay attention to the Product Information Sheets of the above-mentioned products!

These cleaning and care instructions are an integral part of the general recommendations for the maintenance of the floor covering, coordinated with the floor manufacturers, taking into account the given requirements specific to the building in question. By passing on these cleaning and care instructions to his client, the floor installer fulfills the regulations of German norm DIN 18 365 for laying a new floor covering. If you have any further questions about the right cleaning and care of resilient floor coverings, or if you are interested in instructions for other floor coverings, please seek our advice on technical applications, or visit our website under [www.dr-schutz.com](http://www.dr-schutz.com).

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With the publication of this version the previous cleaning and care instructions are super-seded and no longer valid.