

**Classen Holz Kontor GmbH**

## Preventive Measures

In the entrance area it is necessary to establish clean-walking zones, in which sufficiently large and effective floor mats must be laid, which must also be regularly cleaned or exchanged. This prevents a great deal of dirt from being walked into the building and reduces the mechanical wear on the floor.

Chairs with defective or missing chair-gliders, as well as unsuitable castors destroy not only the surface protection but also the floor covering itself and are therefore to be avoided. We urgently recommend fitting suitable chair or furniture gliders (e.g. scratchnomore, [www. http://www.dr-schutz.com/scratchnomore](http://www.dr-schutz.com/scratchnomore)), or alternatively soft chair/furniture castors (Type W according to German norms DIN EN 12528 and 12529).

## Post-installation Cleaning

To remove dirt and remnants of laying and construction work, the newly laid floor covering must undergo post-installation cleaning before use.

Contamination caused by adhesive on surfaces must be removed as soon as possible using suitable means (e.g. special cleaning cloths such as Niboclean Pro, nail polish remover, methylated spirits) without leaving any residue. Hardened adhesive residues are difficult to remove (mechanically if necessary) or impossible to remove at all.

For this purpose apply the recommended cleaner in the respective dilution with water, onto the floor (avoid pools forming) and after allowing it to soak in for about 10 minutes, scrub the floor. Take up the dirty solution with an absorbing wide mop or a water-suction vacuum-cleaner (e.g. SprayBoy with a hard floor adaptor) and subsequently neutralize the floor with clear water, until all the remnants of cleaning products have been completely removed.

### Recommended Cleaner:

-PU Cleaner, 1:10

## Daily Cleaning

Removal of dust: remove loose dirt and dust using a slightly damp mop.

To remove sticky stains, dilute the recommended cleaner in appropriate dilution and clean the floor by wet-mopping with a suitable mop (e.g. Professional Mop System). Stubborn stains which cannot be removed by simply mopping, or with difficulty, should be eliminated by scrubbing.

### Recommend Cleaner:

-PU Cleaner

### Recommended dilution:

1:200

For living areas which are slightly frequented and do not get very dirty, a very good alternative for the quick and uncomplicated cleaning of loose dust and fine dirt is the SprayMop cleaning appliance, in combination with the ready-to-use Spraymax cleaner.

## Removing stains, heel marks & scratches

Stubborn stains and rubber heel marks, which cannot be removed during day-to-day maintenance, can be eliminated by using our recommended product with a cloth or scratch-free pad. Subsequently mop the floor with clear water. Remove stains as speedily as possible, as certain kinds of stain migrate into the floor over time and can then only be removed with difficulty or incompletely.

### Recommended Products:

-PU Cleaner, concentrated

## Strip-Cleaning

Strip-cleaning of the floor covering is deemed necessary:

- in order to remove stubborn stains and residues which cannot be removed by day-to-day maintenance cleaning.
- before initial protection / refreshing of the floor with a recommended polish.

For this purpose mop the floor with Clean & Strip in the recommended dilution and, after allowing it to soak in for the stipulated time, use the recommended tools, appliances and pads to scrub the area.

### Recommended Cleaner:

-Clean & Strip, diluted 1:5 with water

### Soak-in time:

10 – 15 minutes

### Recommended Pad:

Green Pad

### Recommended tools and appliances:

Padmaster-Systems

## Neutralisation

Take up the dirty solution completely with an absorbing wide mop or a water-suction vacuum-cleaner (e.g. a spray-extractor with a hard-floor adaptor) and subsequently neutralize the floor with clear, if possible warm water, until all remnants of dirt and old cleaning products have been completely removed (when the mopping water no longer foams!)

Please note: if the floor should subsequently not be coated, then use a scrubbing brush or white pad instead of a green pad.

## Freshen Up

If after longer or more intensive use, signs of wear and tear appear in the surface of the floor covering, it is best to carry out a thorough strip-cleaning. Subsequently we recommend refreshing the surface protection with an appropriate care product.

In order to build up a protective finish apply Floor Mat (mat) or Floor Shine (gloss) undiluted in the form of a thin, even film. For this purpose use the Polish Applicator with a mop-cover or a fluff-free wide mop. For increased protection apply a second coat when the care film has dried and is no longer tacky (after about an hour). Apply the film mopping crosswise. After allowing the last coating to dry overnight, the floor can be walked on the next day.

If the existing care film shows signs of wear and tear it can be refreshed by renewing treatment with Floor Mat/Floor Shine. Beforehand the floor must be thoroughly cleaned with PU Cleaner and then rinsed with clear water with a slightly damp mop, in order to completely remove any remnants of dirt and cleaning products and finally allowed to dry properly. If refreshing the floor does not result in the desired improvement in appearance, this means that strip-cleaning is necessary.

## **Important Notes**

The maintenance system presented assumes that the floor covering has been laid in a professional way, with tightly closed seam areas. Cleaning measures involving large amounts of water should be avoided as far as possible. Similarly, pools and standing wetness should not be allowed to form on the surface. If necessary the influence of moisture on the seam areas and glued joints of adjoining panels can be minimized by spraying the cleaning solution with a pressure-pump sprayer, applied evenly onto the floor.

Colouring products (e.g. hair dyes, wound disinfectants) as well as plasticizer migration (e.g. from rubber, carpet underlays) can lead to the irreversible discoloration of the surface. Therefore avoid contact with these products.

But principally our advice for all kinds of floors and sealers is to protect areas with moving chairs with suitable padded mats – in commercial as well as private areas.

The use of steam cleaning machines is not recommended, as they can lead to irreversible damage to the floor.

Please pay attention to the Product Information sheets of the above-mentioned products.

These cleaning and care instructions are an integral part of the general recommendations for the maintenance of the floor covering, coordinated with the floor manufacturers, taking into account the given requirements specific to the building in question. By passing on these cleaning and care instructions to his client, the floor installer fulfills the regulations of German norm DIN 18 365 for laying a new floor covering. If you have any further questions about the right cleaning and care of resilient floor coverings, or if you are interested in instructions for other floor coverings, please seek our advice on technical applications, or visit our website under [www.dr-schutz.com](http://www.dr-schutz.com) .

Dr. Schutz GmbH  
Holbeinstr. 17  
D-53175 Bonn  
Tel. (0228) 95352-0  
[www.dr-schutz.com](http://www.dr-schutz.com)  
Advice on technical applications:  
Tel. (05152) 9779-16  
E-Mail [technik@dr-schutz.com](mailto:technik@dr-schutz.com)

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With the publication of this version the previous cleaning and care instructions are superseded and no longer valid.